

Urgent Care Billing

We have specialized in urgent care billing for over 10 years and have over 25 years provider billing experience for a variety of specialties.

Intermedix is one of the nation's leading providers of billing, coding, and practice management services for urgent care centers—allowing our clients to focus on caring for patients.

We serve urgent care providers across the United States, processing thousands of urgent care visits annually and achieving superior collection results year after year. We remain on the forefront of the regulatory compliance issues affecting our industry while investing heavily in the technology necessary to keep us on the cutting-edge. Intermedix has a complete solution which incorporates Practice Management and EMR (electronic medical records) software. If you are happy with your current software system, Intermedix supports virtually all systems on the market today.

Unlike some companies that provide a narrow set of services or deliver a software solution and then walk away, Intermedix offers a suite of services developed specifically for provider billing and coding to meet the needs of Urgent Care Centers.

Intermedix can revolutionize the way you do business:

- Billing Services
- Coding Services
- Customized Reporting
- Fee Schedule & Contract Analysis
- Assist with Facilitation of Contract Negotiations
- Effective Compliance Program
- Documentation Education
- Client Web Portal
- A/R Management
- Feasibility Studies
- Transition Funding

We are committed to providing the best service in the industry.

For more information and a **free Urgent Care analysis**, contact us at UCinfo@intermedix.com.

Experience the Intermedix Difference.

Urgent Care is Your Business. Let Us Handle the Rest.

We are proud to provide our clients with quality professional service and quantifiable performance brought through our specialized expertise in the Urgent Care Industry. Some of the services our clients enjoy are:

Billing Services

In addition to our proprietary IMX 9000 billing platform, we have a wide range of work flow solutions that are customizable to your individual practice. We are directly connected to major third party payors and clearinghouses for electronic claim submission, eligibility verification, EOBs and payment receipt. Our commitment to technology continues to improve cash flow and reduce errors.

Coding Services

Intermedix offers coding services for CPT, ICD and facility services rendered. Our Coding Policy and Advisory Committee (CPAC) establishes all coding policies and our coding personnel undergo rigorous internal training and quality assurance to ensure that coding is consistent with current industry and payor guidelines.

Customized Reporting

Intermedix sets the industry standard for reporting and offers an almost limitless variety of reports including:

- Practice Management Reports
- Accounts Receivable Management Reports
- Risk Management Reports
- Quality Assurance Reports
- Market Analysis Reports

Our Client Services Representatives continually review client reports to identify trends, patterns or problems and bring these issues to your attention—along with proposed solutions, options and recommendations. All denials are quantified, tracked and reported by payor and regularly reviewed by Intermedix Client Representatives as well as our Coding and Accounts Receivable professionals.

Fee Schedule & Contract Analysis

We conduct comprehensive reviews of client fee schedules to ensure that all appropriate codes are included and that a client-authorized charge/price methodology is logically and consistently applied to the fee schedules. We will also assist in facilitation of contract negotiations.

Paperless Solutions

We support virtually all Electronic Data Interchange (EDI) solutions including electronic medical records (EMR), electronic transmission of records and data, electronic claims submission, electronic remittance advices and EOBs, electronic funds transfers and more. Our clients have captured additional revenue that comes from ensuring all records are efficiently accounted for—as well as saving money through the elimination of manual collating and postage costs.

Documentation Education

Our coding and billing services lay the groundwork for the suite of practice management tools that we provide our clients. While we understand that patient care comes first, we also realize the need for compliant optimization of reimbursement. We will work on an ongoing and consistent basis to ensure your practice is not missing out on any revenue from services rendered. Our Documentation Education and Reporting tools are key strengths upon which our clients have come to depend. We conduct onsite and/or web conferencing education programs that include a comprehensive overview of documentation guidelines. Your dedicated Client Services Representative will provide you with monthly reports that capture services which were not coded due to insufficient documentation. By quantifying deficient documentation by provider, our clients realize improvements in documentation and the resulting revenue.

A/R Management Services

Our proprietary IMX 9000 billing platform and work flow module tracks each claim automatically and follows up on those that are not resolved within timely parameters. Payments are reconciled to specific contracted allowables for contract payors to ensure that they are reimbursing according to established and agreed-upon terms. Payor specific regression analysis reports reveal how much is collected per patient and how timely. Intermedix also processes credit balances, issues refunds and manages unclaimed property.

Feasibility Studies

Intermedix provides complimentary financial projections for prospective and existing clients regarding new urgent care contracts, contract budgets, contract renewals, managed care contracts and more. We would be happy to provide you with a complimentary analysis.

Transition Funding

We have found that often the biggest challenge for most groups in obtaining a new contract is funding the initial accounts receivable and the ramp-up of cash flow. Intermedix provides our clients with unique solutions to help alleviate the problem of securing initial funding. We can offer you a tailor-made solution to fit your Center's needs.

Claims Appeals

Our claims management software tracks denials in order to trigger automatic reviews and appeals. In conjunction with our clients, our Client Services Team members, Compliance Officers, CPAs and attorneys regularly challenge and appeal inappropriate claims denials, payment errors and more. Accounts are not turned to collections without first exhausting the availability of other payor resources.